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UNIVERSAL INSURANCE PLC

8 GBAGADA EXPRESSWAY, BY ANTHONY B/STOP GBAGADA PHASE 1, LAGOS

Shareholder Engagement Policy

1. Purpose

The Company is committed to fostering a transparent, meaningful, and respectful relationship with its shareholders. This policy outlines our approach to shareholder engagement, ensuring open communication, mutual trust, and long-term value creation. We recognize that shareholders play a vital role in the Company's success, and we are dedicated to providing them with relevant information and meaningful opportunities to express their views and concerns on corporate strategy, governance, performance, and other matters.

2. Principles of Engagement

The Company's engagement with shareholders is guided by the following principles:

Transparency: We will communicate openly, providing timely, accurate, and comprehensive information to ensure shareholders understand the Company's operations, financial performance, and strategic direction.

Accessibility: We will facilitate meaningful interactions, ensuring shareholders have appropriate access to the Board and senior management.

Responsiveness: Shareholder feedback is valuable, and we will listen attentively, responding in a timely and constructive manner.

Equitable Treatment: All shareholders, regardless of shareholding size, will be treated with fairness and provided equal opportunities to access information and participate in discussions.

Regulatory Compliance: We will adhere to all applicable laws, regulations, and corporate governance standards governing shareholder engagement and communication.

3. Methods of Engagement

We believe in an open and ongoing dialogue with our shareholders. To achieve this, we engage through multiple channels:

3.1. Annual General Meetings (AGMs)

AGMs are a cornerstone of shareholder engagement, providing an opportunity to:

Receive comprehensive updates on financial and operational performance.

Vote on key resolutions, including board appointments and major corporate decisions.

Raise questions and concerns directly with the Board and management.

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3.3. Corporate Disclosures and Reporting

We are committed to delivering clear, timely, and accurate disclosures through:

Annual and Quarterly Reports: Detailed insights into financial and operational performance.

Regulatory Filings: Compliance with stock exchange and securities regulations.

Press Releases: Updates on significant corporate developments.

3.4. Digital and Online Communication

To ensure accessibility and convenience, we leverage digital platforms, including:

Company Website: A dedicated investor relations section with financial reports, governance policies, and key announcements.

Emails and Newsletters: Periodic updates delivered directly to shareholders.

Virtual Meetings: Interactive sessions for shareholders unable to attend in-person meetings.

4. Shareholder Rights and Feedback Mechanism

We value the perspectives of our shareholders and encourage them to engage with us. To facilitate this:

Shareholders may submit inquiries, feedback, or proposals through designated investor relations contact points.

The Company will consider shareholder resolutions in accordance with applicable governance frameworks.

A structured process is in place for shareholders to raise concerns regarding governance, performance, or ethical matters.

5. Board and Management Responsibilities

Effective shareholder engagement requires the commitment of both the Board and management:

The Board of Directors will oversee shareholder engagement, ensuring alignment with corporate strategy and governance best practices.



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The Investor Relations Team will serve as the primary liaison, coordinating responses and facilitating interactions.

The CEO and Senior Management will actively participate in key engagements, offering insights into the Company's vision and performance.

6. Review and Compliance

This policy will be reviewed periodically to ensure its continued relevance, alignment with regulatory requirements, and responsiveness to shareholder expectations. Any updates will be communicated transparently.

By upholding this policy, we reaffirm our commitment to maintaining an open, respectful, and productive relationship with our shareholders, built on trust, accountability, and shared success.

7. Approval

This Shareholder Engagement policy was approved on the 23rd day of February, 2024.

DIRECTOR